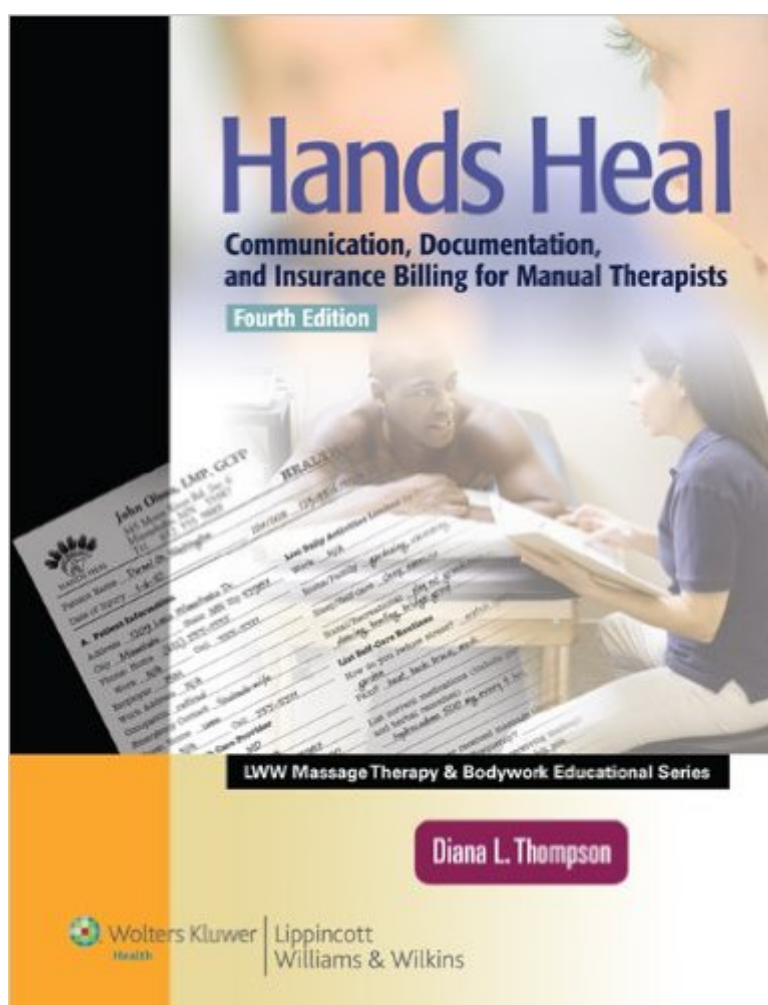


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# Hands Heal: Communication, Documentation, And Insurance Billing For Manual Therapists (LWW Massage Therapy And Bodywork Educational Series)



## Synopsis

Learn effective communication to become a vital member of the healthcare team! As a part of the health care team, massage therapists need to understand how to effectively communicate, be it with a client, other health care providers, insurance professionals, and members of the legal field, and understand the measurement tools and documentation forms they will encounter as they practice. *Hands Heal* is the only text that provides crucial guidance on taking client histories, setting functional goals, and documenting treatment outcomes. In this new, updated fourth edition, author Diana Thompson relies on her vast experience as a massage practitioner, research consultant and educator to create a comprehensive resource on communication, insurance billing and case report writing for massage therapy students and practitioners. For practicing massage therapists, these sample forms will be of immediate value in putting concepts into practice.

## Book Information

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## Customer Reviews

Her first edition of "Hands Heal" was a collection of forms used for charting massage therapy sessions. When I saw the new book on the shelf being three times as thick as the first I thought "Oh my what more can be done with charting!" I now understand her obsession with charting. It is not just charting your sessions, but learning to communicate what you do, so the medical community and the public will begin to understand massage therapy as a healing modality. Communication starts with the therapeutic relationship with the client. Healing begins when the client becomes

involved in the process. Then you can pass the information along to all parties involved - the lawyers, the doctors, whoever. If you document every treatment, you will be able to find out what is working and what is not with each individual. Documentation can assist you in building your practice and support the massage profession as a whole. I particularly liked the section on ethics as she supports the idea of peer groups, mentoring and supervision as a means of development for the practitioner. I believe the future of the profession lies in those areas. If you are a massage therapist in any state, this will guide you to a successful practice whether you are involved in billing insurance companies or not.

I've watched this book evolve over a number of versions. Each one gets better and better. Yes, at times Dianna Thompson appears obsessive but on the other hand, that's what makes it great. Recently I was asked to write a detailed case summary that will be used as evidence in a lawsuit for a client I saw over a year ago. My SOAP notes are what saved the day for me. Thanks Diana. This book is essential for anyone working in a therapeutic environment.

I'm a massage therapist and used part of this book to study for the National Certification Examination for Therapeutic Massage and Bodywork (NCETMB). This book is really helpful for showing you how to take a client history. This book is needed because it shows you the legalities and proper way to run a massage business. Documentation protects you in cases of audits and also is a source for assessing the client's progress and contraindications. I also studied the following for the National Certification Exam: The Ultimate Study Guide for the National Certification Examination for Therapeutic Massage and Bodywork: Key Review Questions and Answers (Volume 1), (Volume 2), and (Volume 3) (Author: Patrick Leonardi) The last 3 books helped me to prepare for the type of questions encountered on the national certification examination. I highly recommend all 4 books. I passed the first time with the help of these books

I have been out of the loop with insurance work in my massage business. This book is so informative and easy to read and find items. It will be a manual that I will refer to often, and will help in filling out HCFA forms correctly. I am very pleased with the purchase.

Very thoroughly explains why to document manual therapies, professionalism, and how to document effectively. Diana Thompson has lots of experience and know-how to share!

This book has good information for proper documentation if you want to go through with insurance reimbursement. It has good examples of letters for Dr's and other healthcare professionals. It touches on how to deal with accidents victims and legal issues while treating. It's got lots of ready for use forms in the back of the book, saving me time so I don't have to make up my own! Has contact information for workers compensation and the commissioner of insurance! Love that! Wouldn't know where to start with that if I was searching for it on my own. Great informative book and will reference it often.

Great book if you need guidance with paperwork and soap charting. Very descriptive plenty of examples and even blank worksheets ( like soap charts & hx intake) they allow you to photo copy to use. This book is well made I highly recommend this book to anyone beginning & serious about being in the massage field.

This book is a must for any Manual Therapist planning on stepping into the world of insurance billing , already in it, or for any therapist who wants to learn to professionally document. The Insurance industry, Government(HIPPA), legal profession attorney's/courts are all factors that you must have understanding to make it all work. Diane shows you all this at a level of professionalism and depth that is quite humbling when you consider the years of experience and knowledge that you are being blessed with.The forms are great, the sections on proper notes the right abbreviations, chart codes, terminology take you to a very professional level.I could go on and on but enough said just get the bookLMT96

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